

Key Figures

PEOPLE - TOP EMPLOYER

GRI 102: General Disclosures

GRI 102-8	Information on employees and other workers (in FTE, as at 31.12.2018)						
Total workforce by gender	2016*		2017		2018		2018
	male	female	male	female	male	female	total
Casinos Austria & Austrian Lotteries	1,423.77	870.23	1,703.33	939.58	1,688.62	948.88	2,637.50
Casinos Austria**	1,528.49	765.51	1,268.99	673.66	1,223.58	652.52	1,876.10
Austrian Lotteries***	1,319.05	974.95	434.34	265.92	465.04	296.36	761.40

*annual average FTE; **incl. Cuisino, CCB, CAST, CAIH, CALL; ***incl. WINWIN, win2day, rabcat, tipp3

Total workforce by employment type	2017		2018	
	full-time	part-time	full-time	part-time
Casinos Austria & Austrian Lotteries	2,285.00	357.91	2,221.00	416.50
Casinos Austria*	1,671.00	271.65	1,556.00	320.10
Austrian Lotteries**	614.00	86.26	665.00	96.40

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Data only included in the CSR Report from 2017 onwards.

GRI 401: Employment 2016

GRI 401-1	New employee hires and employee turnover (in headcount)					
Employee hires and turnover by gender and in total	Hires			Turnover		
	male	female	total	male	female	total
Casinos Austria & Austrian Lotteries	432.00	396.00	828.00	353.00	459.00	812.00
Casinos Austria*	338.00	313.00	651.00	297.00	393.00	690.00
Austrian Lotteries**	94.00	83.00	177.00	56.00	66.00	122.00

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Employee hires and turnover by age group

	Hires			Turnover		
	< 30 years	30-50 years	> 50 years	< 30 years	30-50 years	> 50 years
Casinos Austria & Austrian Lotteries	500.00	272.00	56.00	452.00	255.00	105.00
Casinos Austria*	421.00	186.00	44.00	416.00	194.00	80.00
Austrian Lotteries**	79.00	86.00	12.00	36.00	61.00	25.00

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Employee hire rate by gender and in total (in %)**

	2017		2018		
	male	female	male	female	total
Casinos Austria & Austrian Lotteries	22.51	35.55	22.26	34.38	26.77
Casinos Austria*	25.19	44.35	23.44	38.40	28.84
Austrian Lotteries**	13.97	11.80	18.84	24.63	21.17

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

**We calculate staff fluctuation by age group and exits divided by the headcount for the age group as at 31.12.2018.

Employee hire rate by age group (in %)**

	2017			2018		
	< 30 years	30-50 years	> 50 years	< 30 years	30-50 years	> 50 years
Casinos Austria & Austrian Lotteries	79.83	16.59	3.79	71.63	20.47	5.51
Casinos Austria*	83.49	19.98	3.79	72.21	21.09	5.56
Austrian Lotteries**	55.79	9.22	3.81	68.70	19.24	5.33

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

The employee hire rates by gender and age group were calculated for the first time in 2017. In order to calculate the total employee hire rate, we used the following formula: (total hires/total workforce in headcount)*100.

**We calculate staff fluctuation by age group and exits divided by the headcount for the age group as at 31.12.2018.

Total employee turnover for the Group by gender (in %)**

	2016		2017		2018		
	male	female	male	female	male	female	total 2018
Casinos Austria & Austrian Lotteries			20.53	34.13	18.19	39.84	26.25
Casinos Austria*	7.19	18.8	23.20	41.31	20.60	48.22	30.57
Austrian Lotteries**	5.61	6.7	12.01	14.75	11.22	19.58	14.59

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Total employee turnover for the Group by gender was not calculated in 2016. In order to calculate the total employee turnover for 2018 in %, we used the following formula: (turnover/total workforce in headcount)* 100.

**We calculate staff fluctuation by age group and exits divided by the headcount for the age group as at 31.12.2018.

Total employee turnover for the Group by age group (in %)**

	2017			2018		
	< 30 years	30-50 years	> 50 years	< 30 years	30-50 years	> 50 years
Casinos Austria & Austrian Lotteries	66.76	15.85	9.06	64.76	19.19	10.33
Casinos Austria*	71.47	17.92	9.20	71.36	22.00	10.11
Austrian Lotteries**	35.79	11.35	8.57	31.30	13.65	11.11

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Since 2017, we have also calculated employee turnover by age group.

**We calculate staff fluctuation by age group and exits divided by the headcount for the age group as at 31.12.2018.

GRI 401-3
Parental leave
Total number of employees that took parental leave by gender (in headcount)

	male	female	total
Casinos Austria & Austrian Lotteries	9.00	26.00	35.00
Casinos Austria*	4.00	21.00	25.00
Austrian Lotteries**	5.00	5.00	10.00

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Total number of employees that returned to work in the reporting year after parental leave ended by gender (in headcount)

	male	female	total
Casinos Austria & Austrian Lotteries	11.00	40.00	51.00
Casinos Austria*	5.00	28.00	33.00
Austrian Lotteries**	6.00	12.00	18.00

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

Total number of employees that returned to work after parental leave ended in 2017 and were still employed 12 months after their return to work by gender (in headcount)

	male	female	total
Casinos Austria & Austrian Lotteries	10.00	28.00	38.00
Casinos Austria*	5.00	14.00	19.00
Austrian Lotteries**	5.00	14.00	19.00

*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3

In line with Austrian legislation, we use the term "parental leave". There are clear regulations covering parental leave in Austria. Mothers cannot return to work until 8 weeks (and in some cases 16 weeks) after giving birth ("maternity protection period"). Parental leave begins after this and has a maximum duration of until the child reaches its second birthday. Since we have only been gathering data on parental part-time work since 2017, no corresponding disclosure regarding return and retention rates can currently be made.

Good Training & Motivation						
GRI 404: Training and Education 2016						
GRI 404-1	Average hours of training per year per employee					
Hours of training and education by gender						
	male		female		total	
Casinos Austria & Austrian Lotteries	12,249.58		8,497.02		20,746.60	
Casinos Austria*	5,586.53		3,646.42		9,232.95	
Austrian Lotteries**	6,663.05		4,850.60		11,513.65	
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3						
Hours of training and education by gender and FTE						
	male		female		total	
Casinos Austria AG & Austrian Lotteries*		7.25		8.95	7.87	
*incl. Cuisino, CCB, CAST, CAIH, CALL, WINWIN, win2day, rabcat, tipp3						
Hours of training and education by employee category						
	Board	BM/PDM/MD	DM/GL/OM	DIR, Tier 1 and 2 Managers in casinos	other employees	
Casinos Austria & Austrian Lotteries	56.75	632.69	2,923.03	1,756.19	15,377.22	
Casinos Austria*	24.75	151.15	389.72	1,756.19	6,908.42	
Austrian Lotteries**	32.00	481.54	2,533.31	0.00	8,468.80	
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3						
BM=BU Manager, PDM=Principle Dept. Manager, MD=Managing Director, DM=Dept. Manager, GL=Group Leader, OM=Outlet Manager, DIR=Casino Director						
Investment in training and education (in €)						
	2016	2017	2018			
Casinos Austria & Austrian Lotteries	881,476.00	1,271,647.00	1,671,504.00			
Casinos Austria*	379,465.00	484,288.00	637,008.00			
Austrian Lotteries**	502,011.00	787,359.00	1,034,496.00			
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, tipp3						
Data taken from internal controlling records for training and education. No data available for investment in training and education at rabcat.						
Diversity & Fairness						
GRI 405: Diversity and Equal Opportunity 2016						
GRI 405-1	Diversity of governance bodies and employees					
Composition of governance bodies (in %)						
	2016		2017		2018	
	male	female	male	female	male	female
Casinos Austria Supervisory Board	77.78	22.22	88.89	11.11	72.22	27.78
Austrian Lotteries Supervisory Board	66.67	33.33	76.47	23.53	72.22	27.78
Includes elected shareholder and delegated employee representatives; excludes state commissioners. No further information on governance bodies is communicated.						
Composition of workforce by age group (in %)						
	< 30 years		30-50 years		> 50 years	
Casinos Austria & Austrian Lotteries	22.46		46.76		30.78	
Casinos Austria*	25.26		42.78		31.96	
Austrian Lotteries**	15.23		57.05		27.73	
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3						

Composition of workforce by employee category and gender (in %)						
	2016		2017		2018	
	male	female	male	female	male	female
Casinos Austria Management Board	66.67	33.3	75.00	25.00	66.67	33.33
Austrian Lotteries Management Board	50.00	50.00	75.00	25.00	66.67	33.33
Casinos Austria & Austrian Lotteries Group						
Head of BU/Principle Department	91.67	8.33	85.96	14.04	90.77	9.23
Head of Dept./Group Leader	76.67	23.33	67.98	32.02	66.07	33.93
Director, Tier 1 and 2 Casino Manager, WINWIN Outlet Manager	90.84	9.16	87.02	12.98	86.93	13.07
Other employee/temporary staff/intern/apprentice	62.03	37.97	61.87	38.13	61.21	38.79
Employees with special needs/disabilities (in FTE)						
	2016	2017	2018	% of total FTE		
Casinos Austria & Austrian Lotteries	34	31.18	31.80	1.21		
Casinos Austria*	28	22.80	18.35	0.98		
Austrian Lotteries**	6	8.38	13.45	1.77		
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3 Figures from 2017 onwards quoted in FTEs. However, since the figures for 2016 were still quoted in actual numbers, only a limited comparison is possible.						
Employees without Austrian citizenship (in FTE)						
	2017	2018	% of total FTE			
Casinos Austria & Austrian Lotteries	304.05	320.81	12.16			
Casinos Austria*	260.32	256.92	13.69			
Austrian Lotteries**	43.73	63.89	8.39			
*incl. Cuisino, CCB, CAST, CAIH, CALL; **incl. WINWIN, win2day, rabcat, tipp3 Data only included in CSR Report from 2017 onwards.						

GAMING - COMPLIANCE ON ALL LEVELS

GRI 205: Anti-corruption 2016 GRI 205-2	Communication and training about anti-corruption policies and procedures	
	Total (in headcount)	
	2017	2018
Number of governance body members informed	17.00	6.00
Number of employees informed	2643.97	0.00

Number of governance body members and employees trained in the reporting year (by employee category)		
	Total (in headcount)	
	2017	2018
Management Board	40.00	0.00
Total - other employees	144.00	n.a.
Directors, Tier 1 & 2 Managers	104.00	n.a.
Other employees	40.00	n.a.

Due to data analysis problems encountered in 2018, figures can only be reported for the Management Board.

Compliance checks by type		
	Total (quantity)	
	2017	2018
Invitations/gifts	11	5
Sponsoring funds/donations	35	63
Adverts/commissions	10	3
Total	56	71
Anti-money laundering checks	27	38

Compliance checks are carried out by our Compliance Department. Incoming requests are checked precisely against an internal list of criteria and then responded to. This list of criteria is based on our "Invitations and Gifts" Guideline. In 2018, it was agreed that all sponsoring requests should also be subjected to compliance checks. The number of sponsorship/donation checks has thus risen accordingly.

Reports of suspected incidents of money laundering and anti-money laundering check requests are examined in detail by our Compliance Department. In the event of an actual threat, corresponding action is taken to prevent any laundering of money and a Suspicious Activity Report is submitted to the Financial Intelligence Unit at the Austrian Federal Ministry of the Interior, Bundeskriminalamt (Dept. 7.2). In some cases, guests are listed on various sanction lists, a situation that is immediately visible when they register in one of our venues. Should such a case arise, a decision whether to refuse entry to the guest is taken based on the Dow Jones and Interpol databases.

GAMING - PLAYER PROTECTION OF THE HIGHEST QUALITY

Responsible Gaming - Own Key Performance Indicators

Player protection

Number of counselling interviews with guests pursuant to Art. 25 (3), Austrian Gaming Act	2016	2017	2018
Casinos Austria	1,123	836	620
WINWIN	712	619	946
Number of restrictive measures pursuant to Art. 25 (3), Austrian Gaming Act	2016	2017	2018
Casinos Austria	5,495	5,305	7,484
WINWIN	1,439	1,005	2,810
Number of self-exclusion orders requested and enacted	2016	2017	2018
Casinos Austria	1,950	2,276	2,501
WINWIN	899	959	1,617
Responsible gaming measures in game design	2016	2017	2018
Risk potential analyses using the Gamgard V3,0 evaluation tool (game design)	2	1	0

No new games were introduced in the reporting year and no relevant changes were made to the rules for existing games. Accordingly, no risk potential analyses were carried out.

Responsible gaming measures for advertising and sponsoring activities	2016	2017	2018
Number of advertising materials checked in acc. with our Responsible Advertising guidelines and provisions	1,047	1,321	1,534

Indicator revised in 2017; a time-based comparison is thus only valid to a limited extent.

Regular, Lasting Training	2016	2017	2018
Number of employees trained per year	258	2,259	386
Number of retail partners trained per year	557	415	329
Number of specially trained responsible gaming staff at Casinos Austria	121	119	118
Number of specially trained responsible gaming staff at WINWIN	40	52	66

Figures for 2017 result from the roll-out of a new Responsible Gaming online training module for new members of staff, which all existing members of staff also had to complete. All members of staff with regular contact to customers and guests are trained as specially trained members of staff.

Number of calls from customers to our responsible gaming hotline	2,198	2 058	2 506
Further development of responsible gaming measures	2016	2017	2018
Number of participations in external conferences/talks/training courses	23	30	32
Number of participants at the RGA Conference per year - internal	170	179	192
Number of participants at the RGA Conference per year - external	45	44	58
Number of participants at the RGA Conference per year - total	215	223	250

ENVIRONMENT - CLIMATE PROTECTION

GRI 302: Energy 2016

GRI 302-1 & GRI 302-4

Energy consumption within the organization & reduction of energy consumption

Total energy consumption (in MJ)

	2016	2017	2018	Change 2017-2018 (in %)	Proportion of total consumption 2018 (in %)
MC4 & RW44/46	25,246,260.00	20,035,968.00	20,498,311.90	0.46	16.19
Casinos	118,263,164.22	94,222,322.00	94,263,779.80	2.31	74.43
WINWIN outlets	10,737,941.76	11,814,783.80	11,887,873.70	0.04	9.39
Total	154,247,365.98	126,073,073.80	126,649,965.40	0.62	100.00

The data was collected and entered into the weSustain reporting software by the members of staff responsible for energy. It was then consolidated and checked for plausibility by the CSR team. When entering the data into the new weSustain program for the first time, we also corrected the figures for 2017, hence the minor deviations from the figures reported in the previous year.

Data collection issues:

Thermal energy: we rent several of our locations and thus only obtain consumption figures for thermal energy when we receive the actual utility bills. At the time of publication, the utility bills for Casino Linz and Casino Zell am See as well as for the WINWIN outlets in Bischofshofen, Lienz, Schwaz, Vöcklabruck, Wels I and Wels II were not yet available, and the figures for 2017 have been used in their place. No data is available for the WINWIN outlets in Mayrhofen and Schwarz for 2017 and 2018.

Total electricity consumption (in kWh)

	2016	2017	2018	Change 2017-2018 (in %)	Proportion of total consumption 2018 (in %)
MC4 & RW44/46	4,595,860.00	4,751,530.00	4,935,974.93	3.88	15.67
Casinos	22,118,000.00	23,182,000.00	23,441,818.00	1.12	74.41
WINWIN outlets	2,827,841.00	3,088,933.00	3,126,648.00	1.22	9.92
Total	29,541,701.00	31,022,463.00	31,504,440.93	1.55	100.00

Total thermal energy consumption (in kWh)

	2016	2017	2018	Change 2017-2018 (in %)	Proportion of total consumption 2018 (in %)
MC4 & RW44/46	2,416,990.00	2,930,460.00	2,728,802.15	-6.88	20.62
Casinos	10,732,878.95	10,767,122.00	9,873,235.00	-8.30	74.61
WINWIN outlets	154,920.60	694,625.00	631,940.90	-9.02	4.78
Total	13,304,789.55	14,392,207.00	13,233,978.05	-8.05	100.00

Electricity - by type of source

	2017		2018	
	Proportion of total consumption (in %)	Total consumption (in kWh)	Proportion of total consumption (in %)	Total consumption (in kWh)
Renewable electricity	93%	28,728,463.00	100%	31,504,440.93
Non-renewable electricity	7%	2,294,000.00	0%	0.00
Total electricity consumption	100%	31,022,463.00	100%	31,504,440.93

We have been using renewable electricity (EEA-Aqua) at all our business sites since 2018 – the vast majority of the electricity we consume is hydroelectricity. According to the EEA, this generates no CO₂ emissions. When compared with non-renewable energy, we thus save approx. 781.301 kg in CO₂e emissions (calculated using an average electricity generation rate in Austria of 0,248 kg CO₂e/kWh as indicated by the Austrian Environment Agency).

Thermal energy - by type of source

	2017		2018	
	Proportion of total consumption (in %)	Total consumption (in kWh)	Proportion of total consumption (in %)	Total consumption (in kWh)
Renewable district heating	4%	577,690.00	4%	574,754.00
Non-renewable thermal energy	96%	13,814,517.00	96%	12,659,224.05
Natural gas	24%	3,521,915.00	25%	3,327,580.90
District heating	69%	9,928,344.00	68%	8,964,885.15
Heating oil	3%	364,258.00	3%	366,758.00
Total thermal energy consumption	100%	14,392,207.00	100%	13,233,978.05

Much of the thermal energy we consume stems either from non-renewable district heating or natural gas sources. However, these figures should be taken with caution since much of the corresponding data was not available at the time of publication due to the lack of availability of utility bills, in particular for casino and WINWIN operations.

GRI 302-3		Energy intensity - specific energy consumption						
		2016	2017	2018				
Specific consumption - electricity (MWh/FTE)		12.88	11.74	11.94				
Specific consumption - thermal energy (GJ/FTE)		5.80	5.45	18.06				
Specific consumption - total energy consumption		67.24	47.70	48.02				
To calculate our specific energy consumption, we used the universally valid measure for the services sector: employees in full-time equivalents (FTE).								
GRI 305: Emissions 2016								
GRI 305-1/-2	Direct (Scope 1) GHG emissions (in kg CO₂e)		Indirect (Scope 2) GHG emissions (in kg CO₂e) (market-based)		Indirect (Scope 2) GHG emissions (in kg CO₂e) (location-based)		Total GHG emissions (in kg CO₂e)	
	2017	2018	2017	2018	2017	2018	2017	2018
MC4 & RW 44/46	0.00	0.00	107,819.39	98,708.58	114,856.31	105,759.15	107,819.39	98,708.58
Casinos	8,261,143.89	7,989,015.93	1,055,634.37	418,640.84	2,425,000.78	1,755,199.88	9,316,778.26	8,407,656.76
WINWIN outlets	1,159,524.69	972,987.48	0.00	0.00	101,867.54	105,632.42	1,261,392.23	1,078,619.89
Total	9,420,668.57	8,962,003.40	1,163,453.76	517,349.42	2,641,724.63	1,966,591.45	10,685,989.88	9,584,985.24
<p>The following emissions were taken into account in the calculation of direct and indirect greenhouse gas emissions.</p> <p>Direct emissions: from fuel combustion (excl. fuel for the vehicle fleet)</p> <p>Indirect emissions: from imported heat energy and emissions from purchased electricity. Indirect Scope 3 emissions were not yet included in this reporting year.</p> <p>The coolants used in our computing centers and operations and their emissions were not taken into account in 2018. We plan to begin reporting this data in our 2019 CSR report.</p> <p>The emission factors and global warming potential used were taken from the Greenhouse Gas Protocol or obtained directly from the supplier. The total GHG emissions are calculated by adding Scope 1 and Scope 2 emissions (market-based Scope 2 emission factors for MC4, RW44/46 and the casinos; location-based Scope 2 emission factors for the WINWIN outlets).</p>								
GRI 305-4				GHG emission intensity (t CO₂e/FTE)				
				2017	2018			
Direct (Scope 1) GHG emissions in t CO ₂ e/FTE				3.56	3.40			
Indirect (Scope 2) GHG emissions in t CO ₂ e/FTE (market-based)				0.44	0.20			
Indirect (Scope 2) GHG emissions in t CO ₂ e/FTE (location-based)				1.00	0.75			
Total GHG emissions in t CO₂e/FTE				4.04	3.63			
To calculate the intensity of our CO ₂ e GHG emissions, we used the universally valid measure for the services sector: employees in full-time equivalents (FTE). This indicator was calculated for the first time in the 2018 reporting year (for 2017 and 2018).								

ENVIRONMENT - SUSTAINABLE USE OF RESOURCES

Sustainable & Fair Procurement

GRI 301: Materials 2016

GRI 301-1	Materials used by weight or volume		
	Annual procurement volumes - lottery products (in millions of units)		
	2016	2017	2018
Rubbellos (scratch-off tickets)	65.58	50.90	35.90
Brieflos (break-open tickets)	17.6	13.40	16.00
Pick slips	30.6	46.00	48.40
Thermal receipt rolls	0.39	0.42	0.38

F&B Casinos Austria and WINWIN (average share in %)

Food	Casinos Austria		WINWIN	
	2017	2018	2017	2018
Organic, Fairtrade	9.83	10.71	6.81	1.63
AMA quality label	21.25	16.96	30.88	18.13
Conventional produce	52.25	55.67	93.19	98.38

Beverages	Casinos Austria		WINWIN	
	2017	2018	2017	2018
Organic, Fairtrade	2.51	4.18	0.00	0.00
AMA quality label	0.67	6.71	0.00	0.00
Conventional produce	96.83	89.12	100.00	100.00

Beverage containers	Casinos Austria		WINWIN	
	2017	2018	2017	2018
Reusable glass bottles	56.46	58.15	88.50	75.13
Single-use glass bottles	31.71	28.07	11.50	13.06
Single-use plastic bottles	1.67	1.77	0.00	0.00
Reusable plastic bottles	2.11	2.71	0.00	0.00
Cans	4.15	3.61	0.00	11.81
Tetrapaks	3.90	5.69	0.00	0.00

GRI 303: Water (2016)

GRI 303-1	Total water consumption (in m ³)		
	2017	2018	Change 2017-2018 (in %)
MC4 & RW44/46	9,067,881.83	8,785,012.84	-3.12
Casinos	70,087,000.00	66,728,000.00	-4.79
WINWIN outlets	2,178,360.00	2,395,990.00	9.99
Total	81,333,241.83	77,909,002.84	-4.21

Water in the Group is procured from communal water suppliers. The figures quoted should be taken with caution since not all consumption figures were available at the time of publication.

GRI 204: Procurement Practices 2016

GRI 204-1	Proportion of spending on local suppliers at main sites			
	in millions euro		% of total procurement volume	
Proportion of spending by volume/geographic location	2017	2018	2017	2018
Austria	135.62	130.69	93.71	87.37
Rest of Europe	7.69	17.46	5.31	11.67
Asia	0.02	0.03	0.01	0.02
America	1.34	1.38	0.93	0.92
Africa	0.00	0.00	0.00	0.00
Oceania	0.06	0.03	0.04	0.02
Total	144.73	149.59	100.00	100.00

The data currently recorded only indicates the location of the supplier. We purchase almost 87% of our procurement volume from Austrian suppliers. However, these suppliers sometimes purchase goods from other countries. We plan in future to also record data on product origin.

Sustainable Waste Management
GRI 306: Effluents and Waste 2016

GRI 306-2	Total weight of waste by type and disposal method (in t)				
	2016	2017	2018	Change 2017-2018 (in %)	Proportion of total waste in 2018 (in %)
Hazardous waste	5.26	139.89	72.03	-48.51	7.00
Non-hazardous waste	1,045.85	1,142.06	944.12	-17.33	93.00
Total waste	1,051.11	1,281.95	1,016.15	-20.73	100.00

Total weight of waste by location (in t)

	2017	2018	Change 2017-2018 (in %)	Proportion of total waste in 2018 (in %)
MC4 & RW44/46	459.54	298.58	-35.03	29.00
Casinos	701.84	717.57	2.24	71.00
WINWIN outlets	120.57	n.a.	n.a.	n.a.
Total	1,281.95	1,016.15	-20.73	100.00

The data was supplied by the persons responsible for waste at the respective sites and communicated to the Waste Officers at our headquarters, who input the data into the weSustain reporting software. The data was then consolidated and checked for plausibility by the CSR team. When entering the data into the new software program for the first time, we corrected the figures for 2017, hence the minor deviations from the figures reported in the previous year.

Data collection issues:

Some of the data for the casino and WINWIN sites is based on estimations or the figures for the previous year. At the time of publication, no waste data for 2018 was as yet available for the WINWIN sites.

Disposal methods (in %)

	Hazardous waste	Non-hazardous waste
Reuse	2.00	37.00
Recycling	53.00	14.00
Composting	8.00	0.00
Energy recovery	33.00	34.00
Incineration	0.00	0.00
Underground injection	0.00	0.00
Landfill	3.00	14.00
Other	0.00	0.00
Total	100.00	100.00

The information on disposal methods refers to waste disposal at our headquarters in Vienna (RW44) as well as our AK5 and MC4 parallel computing center sites. The figures quoted are intended to provide an overview of our probable waste disposal methods. Regional differences in disposal methods are possible.